

OARTY



**ANNUAL
REPORT
2017/2018**



CONTENTS

3 – Message from the President

4 – Message from the Executive Director

5 – Our Members

11 – OARTY Makes a Difference by...

12 – Our Leadership

13 – Thank You to our Donors

Message from the President

It has been a great pleasure to serve as the President of OARTY over the past year and I look forward to working with the Board and our partners in 2018-19 to ensure an effective system of care.

This past year, we were pleased to see the Child, Youth and Family Services Act, 2017 (CYFSA) and the majority of its supporting regulations come into force. This new legislation represents a paradigm shift in that it places the child firmly at the centre of planning and service delivery. We were pleased to work with the Ministry of Children and Youth Services and our partners in the sector to ensure that the supporting regulations set a framework for service delivery that embraces this paradigm shift, and ensures a more transparent and outcomes focused system.

As we move forward under this new legislation, OARTY will continue to advocate for those in our care to ensure that the system of service is appropriately governed and funded to meet their needs. One of our core focuses will be on workforce development to ensure that those providing services are adequately trained, supervised, and appropriately compensated for the work that they do. Funding has been a long-term issue in our sector as our per diem rates are set at the time of a program's opening, and cannot be changed to provide increases in staff wages or to manage cost of living increases. This defect in the funding formula directly impacts service delivery and we will continue to advocate for a fair, transparent, and accountable funding process that ensures the continuation of services for those in our care.

Another point of focus for us continues to be the urgent need to establish province-wide screening and assessment tools to ensure appropriate placements for those who come into care. We strongly believe that children and youth in care should be matched with the most appropriate placement upon entry into the system and should not experience multiple

placement breakdowns. We need to ensure stability in placements for those in our care and we will continue to advocate for this.

We are also working with the Ministry of Community and Social Services to ensure a holistic, seamless, cost-effective system for adults and children in the developmental services system. We envision a system where all individuals have the best opportunity to succeed and reach their full potential based on person-centered planning and freedom of choice. The private sector has available spaces that can be utilized to address the current developmental services waitlists, and to ensure that those individuals who are currently placed in a hospital setting are receiving care and treatment in a setting that is more conducive to their needs. A person-centered model of care for developmental services focused on flexibility of service and the right for individuals to choose service irrespective of whether that service is public or private, would also allow for a seamless transition for children from children's residential care to adult residential services.

The Board of Directors continues to focus on strengthening OARTY's position as a centre of excellence. We strive to ensure high standards and outcomes-informed treatment and care in our sector, with an aim of better outcomes for the children, youth, and adults in care. We will continue to gather information from both our membership and the broader sector at large to inform our policy recommendations.

I would like to express my gratitude to our dedicated Board of Directors for their support over the past year; and to our Committees, Volunteers, Consultants and Members, thank you for your dedication and support. I would also like to take this opportunity to thank our staff for their valuable contributions.

Randy Klassen
President



Message from Executive Director

Over the past year, we have been pleased to see many positive movements forward including the enactment of the Child, Youth and Family Services Act, 2017 (CYFSA). OARTY continues to work with government and other stakeholders to ensure that the policies, regulations and operational procedures that govern residential services meet the needs of the children, youth, and young adults in our care. Throughout all of our discussions, we continue to advocate for increased standards, transparency, and accountability to ensure the highest levels of care and treatment. We continue to push to ensure that a person-centered lens is at the core of all residential services operations and that the voice of the person served is not only heard but incorporated into the design of services.

Over the past year, we have been working closely with government and other stakeholders to improve policies, practices, procedures, standards, and outcomes in the residential services sector. We continue to gather data and information to track trends in service and to monitor areas for improvement. The Board of Directors approved a change in our membership standards this past year, and we are now requiring all members to submit a copy of their annual serious occurrence reporting rollup as part of their membership renewal. It is our hope that by collecting this information on a membership-wide basis we will be able to identify any issues within our sector and will be able to monitor trends on a go-forward basis so that we can advocate for improvements where necessary. We will also be analyzing this data to look for best or promising practices so that we can share this information with our membership and improve service delivery overall.

Of increasing concern for OARTY, is the closure of long term programs due to issues with the funding policies that govern our sector. These policies have led to increasing financial pressures and have impacted the continuity of services. Within our membership alone, we have seen the closure of nine residential service providers over the past three years, as well as the closure of several programs offered by other residential service providers within our membership who continue to operate. We

continue to advocate on behalf of our members and those in their care to ensure that we have an efficient and sustainable residential services sector, so that services are available when needed.

In 2017, OARTY began a project with the Ministry of Children and Youth Services to develop and build the capacity of residential service providers to follow a consistent, sector-wide approach to responding to investigations by the office of the Provincial Advocate for Children and Youth. The project included consultation sessions to ensure all providers had input into the final compliance manual and the training sessions that were offered as part of this project. The project has been completed and the compliance manual can be found on our website at www.oarty.net/compliance-manual.html. All of the policies, forms, and templates that were developed as part of this project have also been posted as separate files on this webpage so that residential service providers can download, customize, and include them in their policy manuals. If you have not already checked out these resources that are available at no cost - I encourage you to do so. We'd also like to take this opportunity to thank the Ministry once again for their support of this project.

I would like to take this opportunity to extend my sincere thanks to OARTY's Board of Directors for their leadership, passion, dedication and tireless efforts to keep us focused on our strategic priorities and continually moving forward. I would also like to thank all our dedicated volunteers and OARTY's staff and consultants for their hard work, your combined efforts ensure that OARTY continues to be a vital and effective organization.

Finally, I would like to express my thanks to you, our members, partners, donors, and other stakeholders for your dedication and support. I look forward to continuing to work with you to ensure a progressive, accountable, sustainable, outcomes-driven system.

Rebecca Harris, M.A., CAE
Executive Director



Our Members

OARTY members provide homes, support, and treatment to thousands each year. Our members support and care for individuals needing temporary, short term, or long term residential care; including those suffering the aftermath of abuse and neglect, requiring 24/7 care due to medical needs, and those with developmental challenges. OARTY members provide vital support, a place to call home and faces that become family.

The services provided by OARTY members include:

- Residential treatment centres
- Community group homes - parent model, staff model, treatment homes
- Foster care and treatment foster care
- Transitional aged youth programs
- Specialized programs
- Day treatment, tutors, mentors, life skills training and supervised independence apartments and section 23 classrooms

The models of care used in OARTY agencies vary by the diagnosis of the children cared for. In general, agencies implement the following models, under the supervision of psychologists/psychiatrists:

1. Positive Behaviour Supports
2. Relational Child Care
3. Trauma Focused Care
4. FASD/ARND specific treatment (ENEMIES model)
5. Medication
6. Infection control
7. Psychotherapy by certified therapists
8. Attachment in high risk populations (Crittenden model)
9. Intensive case management
10. Wraparound services

Services are funded on a per-diem basis by the Ontario government, through a variety of agreements with transfer payment agencies (TPAs). The all-inclusive per-diem rates are set by MCYS when a home opens. Like all agencies in Ontario providing residential services, OARTY agencies are sanctioned and licensed by the Ministry of Children and Youth Services under *The Child, Youth, and Family Services Act*.



**Become a
Member**

Be a part of something larger and work together to
ensure a brighter future for those in care

2017-18 Members

A Circle of Support
Avalon Treatment Programs
Bayfield Treatment Centres*
Beacon Home Inc.
Betamarsh Incorporated
Blooming Acres
Camey Group Home Inc.
CARE Family & Children Services
CARF Canada - Associate Member
Carpe Diem Foster Homes
Catulpa Community Support Services -
Associate Member
Chamomile Adult Services
Christian Horizons - Central District*
Connor Homes*
Country Haven Acres
David Costiniuk, Pharmacist - Associate
Member
DLC Residential Services
Eagle's Nest Foster Care: A Place to Soar Inc.*
Eagle Circles the Nest Inc.
Enterphase Child & Family Services*
Genesis Residential Treatment Program Inc.
Good Shepherd Centres
Holloway House
Jen's Place
Johnson Children Services/Johnson Adult
Foster Care
Kennedy House Youth Services
Little House Residential Care Services Inc.
Mon Ami Children's Services
Mutual Support Systems
Nairn Family Homes
OACYC (Ontario Association of Child & Youth
Care) - Associate Member

Oakdale Child and Family Service
Partners in Parenting
Pioneer Youth Services
Quinte Children's Homes*
Regesh Family & Child Services
Satori Homes Incorporated
Spectrum Foster Care Services Inc.
Stepping Stones Foster
Stewart Homes*
Susie's Place Ltd.
Terrace Youth Residential Services Inc.
Trillium Residential Services Inc.
Unison Treatment Homes for Youth
Venture Academy*

New Members Joining Us for 2018-19

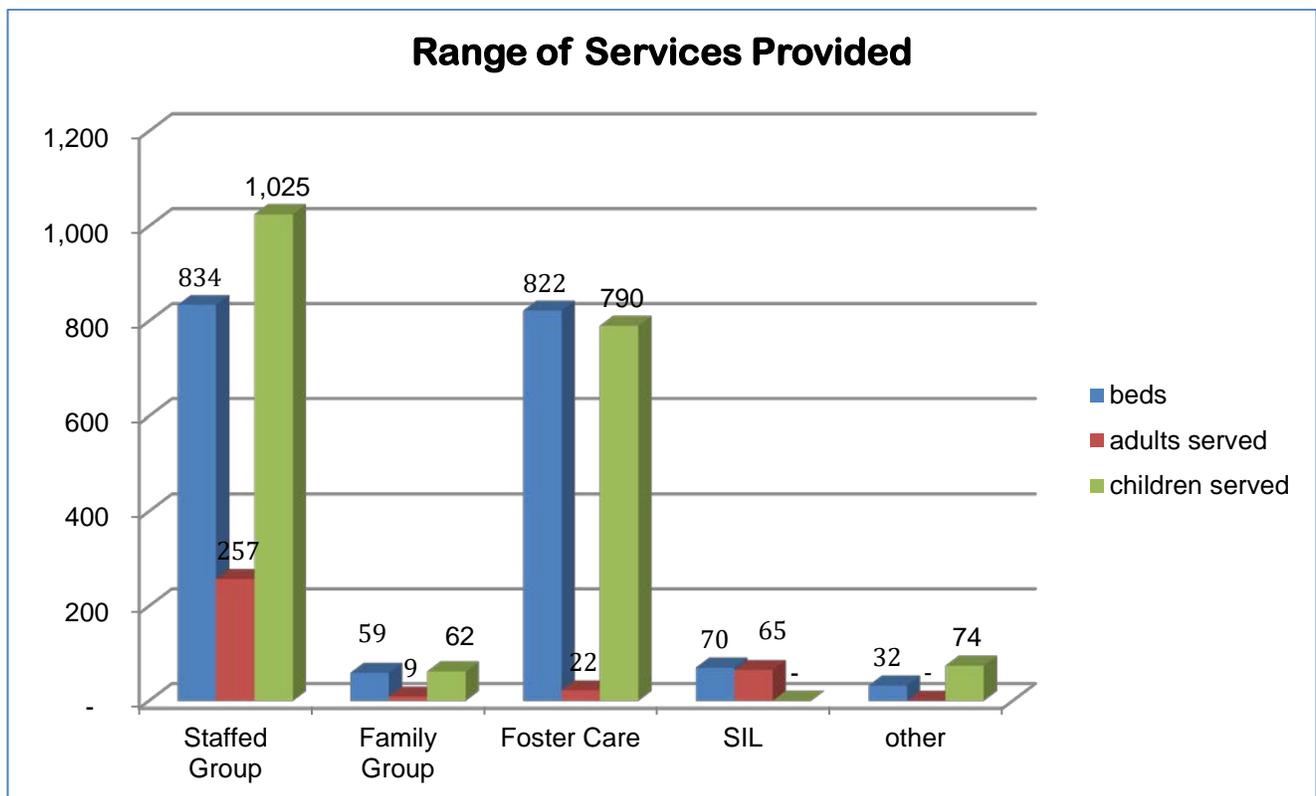
Ariss Place Residential Care & Treatment
Harmony Youth Services
Stratford Children's Services
Youth Centre for Change

* = Agency with one or more accredited programs

Our Members

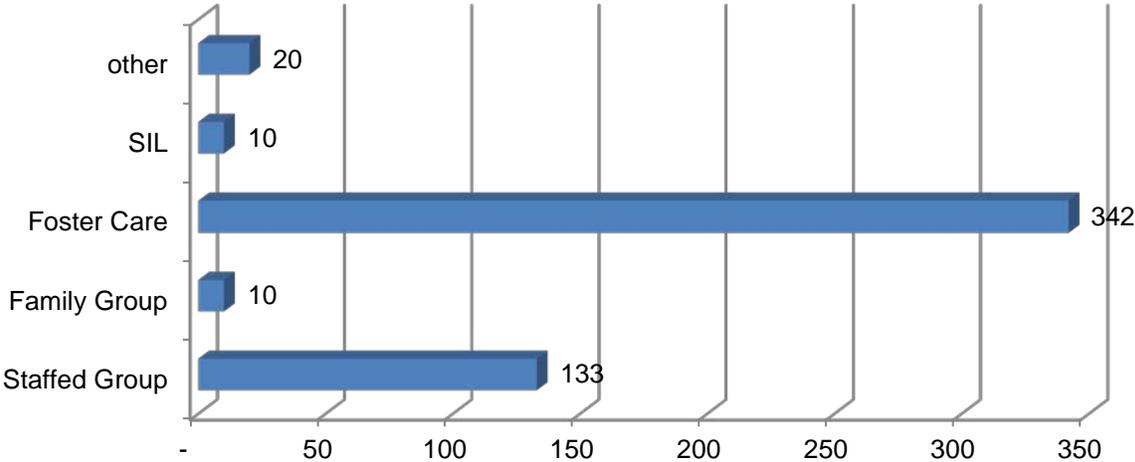
Statistics 2017	Group Care		Foster Care	Supported Independent Living (SIL)	Other Care	Grand Total
	Staffed Group	Family Group				
days of care	267,093	18,961	209,760	23,497	8,513	527,824
number of beds	834	59	822	70	32	1,817
number of homes	133	10	342	10	20	515
number of programs	133	10	21	2	7	173
average per diem	\$289.80	\$269.19	\$186.16	\$272.42	\$428.21	
average occupancy	88%	82%	65%	90%	61%	
number of foster families		10	342		2	354
adults served	257	9	22	65	-	353
children served	1,025	62	790	-	74	1,951

The "Other" category relates to residential programs that provided care outside of the scope of group care, foster care, and assisted/independent living. This includes respite and custody programs, and excludes day treatment and section 23 classrooms.

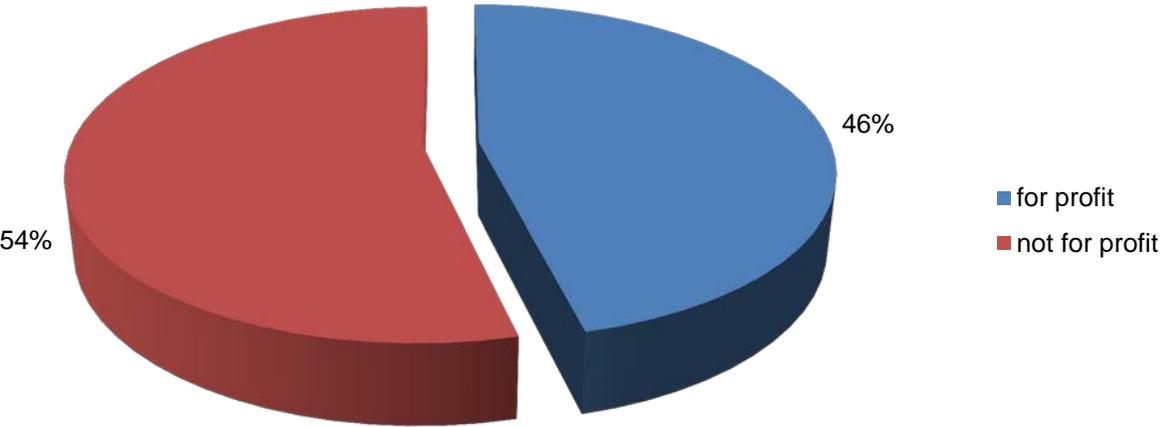


Our Members

Number of Residences in the OARTY Spectrum of Service by Type

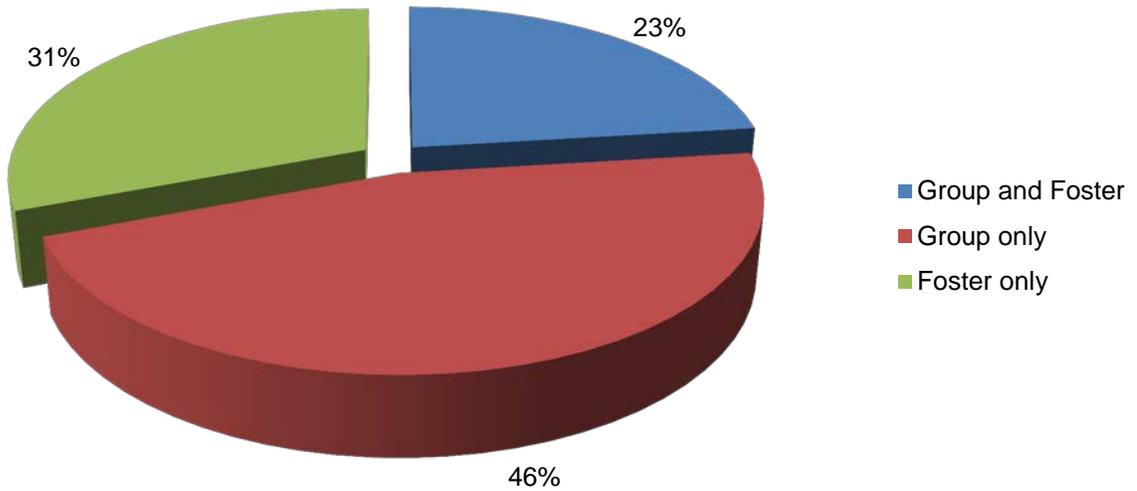


Profit Status of Members

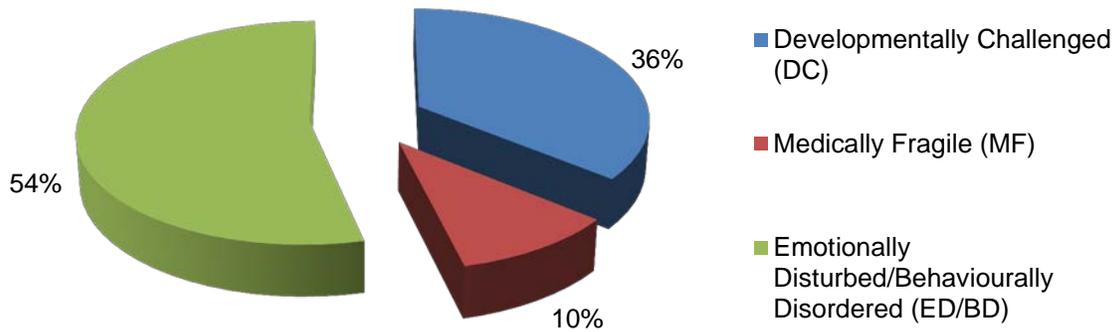


Our Members

OARTY Agencies by Program Speciality

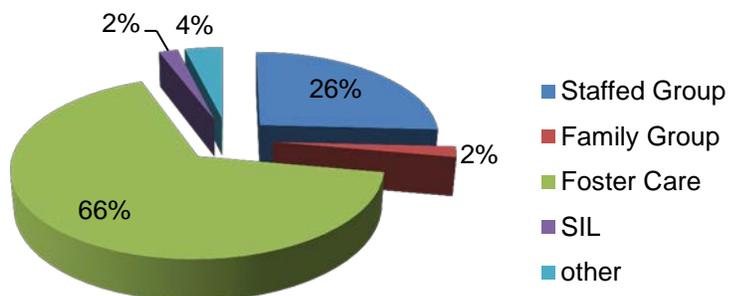


Target Group: Residential Programs



Our Members

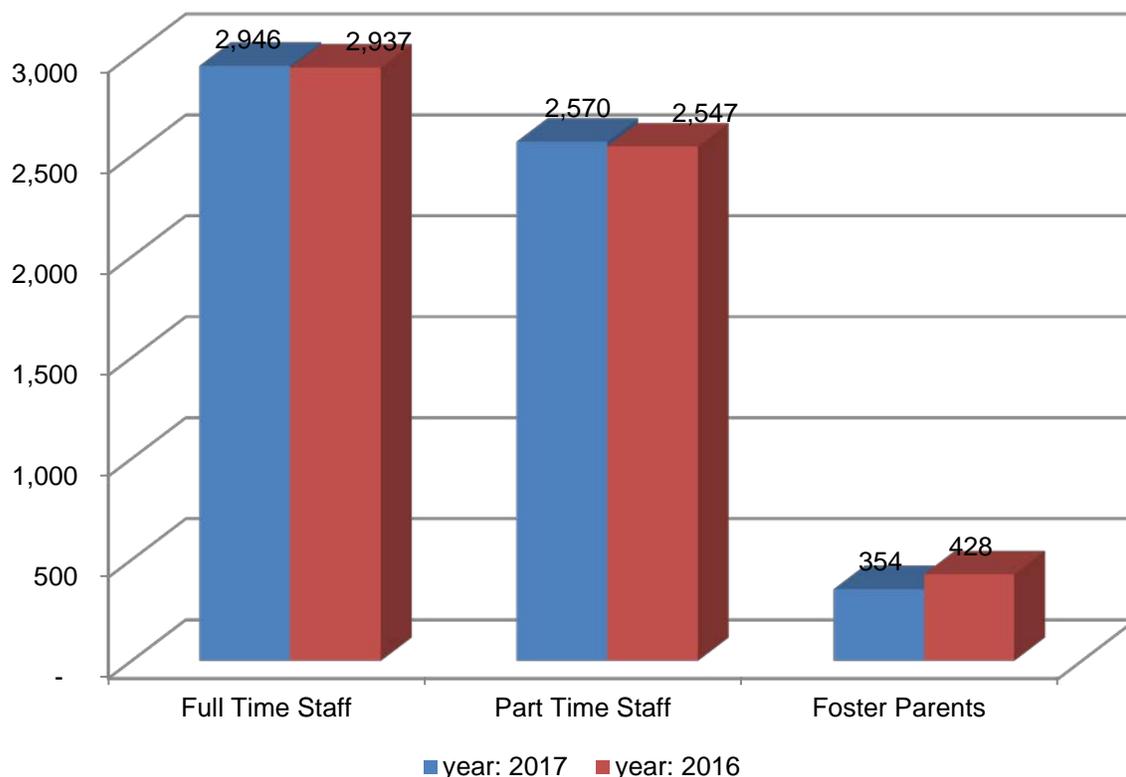
Percentage of Residences in the OARTY Spectrum of Service by Type



Staff Positions



Staff and Foster Parents



The above chart compares data for agencies that were members in both 2016 and 2017 – agencies that were members in only one of the two years were not included

OARTY Makes a Difference by...

Getting kids supports sooner

Through IRIS (Integrated Residential Information System), the services our members provide can be matched up with those who need it most, assisting placing agencies in finding the best possible care for an individual's needs in an efficient and timely manner.

Working for higher standards and a better system

OARTY is working with government and community partners for higher standards of care, increased transparency and accountability for all parties, and endorses and supports third-party accreditation (certified, recognized world-wide standards for residential care).

Conducting valuable research

OARTY conducts research to ensure timely and relevant information on our sector is available. The reports from this research provide a detailed profile of the children, youth, and young adults placed in the care of OARTY's agencies. OARTY members are encouraged to utilize the results of the research to determine best practices and to benchmark their outcomes.

Knowledge sharing for improved outcomes

OARTY hosts a highly respected annual conference and regular educational events; the OARTY website is home to a wealth of information for both members and the public; and OARTY keeps its members aware of trends and issues impacting the sector through regular communications.

Our Research

OARTY has implemented a system of outcome measurement using evidence based instruments. We maintain a data repository of anonymized clinical information on the clients served by member agencies. The repository contains clinical profiles on 4,616 unique clients from 98 agencies. A total of 1,361 new clients were added in 2015 for our sixth research report in the Partners in Care (PIC) series of reports.

OARTY members have been administering risk screening instruments and outcome measures of their clients since 1996. Agencies have shared clinical profile data and test results with OARTY since then. There are forty-nine distinct instruments in the OARTY basket of outcome measures. Some of the instruments serve two or three different constructs, such as positives, functioning and risk or different client groups, such as infants and adolescents. Different combinations of the measures are currently used by the member agencies. Outcome evaluation is occurring primarily at the agency level. At the association level, OARTY gathers anonymized data from its members and summarizes the results.

OARTY can account for the impact of our services on the children served and we can do this at a high level. We firmly believe in the importance of measuring and monitoring outcomes to lead to a system of continuous quality improvement.



Our Leadership

Board of Directors

President - Randy Klassen, Mutual Support Systems
1st Vice President - Jeff Waplak, Quinte Children's Homes
2nd Vice President, Secretary/Treasurer - Jenn Dymont, Jen's Place
Past President - Bob Connor, Connor Homes

Sean Connor, Connor Homes
David Corkery, Stepping Stones Foster Care
Rick Duvall, Bayfield Treatment Centres
Doug Gould, Mon Ami Children's Services
Roy Graham, Spectrum Foster Care Services Inc.
Leo Hopkins, Eagle's Nest: A Place to Soar Inc.
Christine Rondeau, Partners in Parenting
Donna Teather, Care Family & Children Services

Committee Chairs

Finance & Audit: Jenn Dymont, Jen's Place
HR & Compensation: Jenn Dymont, Jen's Place
Nominating & Governance: Bob Connor, Connor Homes
Conference: Doug Gould, Mon Ami Children's Services
Research: Larry Sanders, Bayfield Treatment Centres

Staff & Consultants

Executive Director: Rebecca Harris, M.A., CAE
Membership and Events Manager: Erin Vanderstelt, CAE
Research Consultant: Robert Fulton, PRO.Files

OARTY Member Agencies - Cities Programs Located



Thank You to All of Our Donors in 2017-2018

Major Benefactors \$5,000 +

Ecclesiastical
Ministry of Children and Youth Services
Nicol Insurance Inc.

Benefactors \$2,500 - \$4,999

Bayfield Treatment Centres

Contributors \$1,250 - \$2,499

CARF Canada
Enterphase Child & Family Services

Patrons \$750 - \$1,249

Benefits Coordinators BCI Inc.
Industrial Alliance

Oakdale Child & Family Service
SafeGuards Training for Children and Adult Services

Supporters \$200 - \$749

A Circle of Support
Mutual Support Systems
ShareVision
WRH Consulting

Silent Auction In-Kind Donors

Anonymous
A Circle of Support
Ariss Place Residential Care and Treatment Inc.
CARE Family & Children Services
CARF Canada
Christian Horizons – Central District
ComVida
Connor Homes
Ecclesiastical
Enterphase Child & Family Services
Hockley Valley Resort
Mutual Support Systems
Nicol Insurance Inc.
SafeGuards Training for Children and Adult Services





**Ontario Association of
Residences Treating Youth**

Centre of Excellence for Residential Care in Ontario

Connect With Us!

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